**Telco Customer Churn**

# **Context**

The dataset represents customer profiles who have left the telco company. A churn in telco and other subscription-based services means a situation when the customer leaves the service provider.

# **Features**

* **Dependents:** Whether the customer has dependents or not.
* **Tenure:** Number of months the customer has stayed with the company.
* **OnlineSecurity:** Whether the customer has online security or not.
* **OnlineBackup:** Whether the customer has online backup or not.
* **InternetService:** Whether the client is subscribed to Internet service.
* **DeviceProtection:** Whether the client has device protection or not.
* **TechSupport:** Whether the client has tech support or not
* **Contract:** Type of contract according to duration.
* **PaperlessBilling:** Bills issued in paperless form.
* **MonthlyCharges:** Amount of charge for service on monthly bases.
* **Churn:** Whether the customer churns or not.